Service Support Spirit



Common troubles and advise THC300-3

→ Problem: Common troubles;

Item	Problem	Reason	Solve solution
1	LED screen no value, blank screen	Multimeter has no voltage +5V	Check +5V VCC5
2	Motor can't rotate or rotate to one direction(limit is normal)	1. driver IR2104 damaged	Change IR2104
		2. driver voltage +15V, trouble	Check the driver voltage VCC4
		3. over current protection	D606
3	When power on, the torch always up (NPN type switch IHS)	1. proximity switch installation problem, is open status.	Make sure proximity switch installation ok
		2. proximity switch is damaged	Change proximity switch(detection distance 2mm, NPN normally open)
4	Can't start arc after IHS	1. proximity switch is damaged, no signal return	Change proximity switch
		2. IHS time is too short, no signal return	Extend the IHS time
5	Arc voltage not stable	1.Check GND	
		2.Check if there plasma power source cooling water leakage 3.Sensitivity value is large	
6	Machine moves before pierce finishing	SET-PIERE set time is short	1.Extend SET-PIERCE time
			2.Adopts arc feedback signal from
			plasma
7	Torch fire before IHS finishing	Adopts EXARCON, CNC IHS	1.Extend CNC IHS time
		time too short	2.Circuit fault
	Torch cant fire	1.Make sure the plasma work status is normal	
		2.Check the height of pierce is proper	
8		3.Check torch consumable	
		4. Retaining cap IHS, there is iron dross in electrode and nozzle, cause	
		short connect	
9	Torch please arc can't go to	1.Check plasma cable connection	
	workpiece	2.Check if there plasma consumable is damaged	



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10	Torch moves before pierce	1.Extend the pierce time in CNC	
	finishing	2.Extend SET-PIERCE time	
11	CNC starts moving, torch down at once	1.Extend set arc voltage value	
		2.Delay auto time in CNC	
		3.Check the corner signal or auto signal in CNC	
12	Plasma arc die out after pierce	1. Extend setting time (before machine moves, plasma arc will die out if	
		wait formuch time after torch pierce, it often happens when cutting thin	
		metal)	
13	When IHS, torch touch metal not up	1.IHS time too short	
		2.Induction cable connect to retaining cap not well	
		3.Circuit fault	
14	Torch metal and always down, don't start arc	1.Induction cable connect to retaining cap not well	
		2.Proximity switch is damaged	
		3.THC sample signal open circuit or connection not good	
15	Torch shaking, not stable	1.Sensitivity too large, please reduce it refer to 3.5	
		2.Circuit fault	
16	THC auto follow too slow Sensitivity too low, please increase it refer to 3.5		
17	Arc break in cutting, arc enable	As THC detects the arc voltage signal, there still actual voltage after arc	
	continue to output, machine	break, THC consider plasma is working	
	don't stop	Solve solution: adopts plasma arc feedback signal.	